

# At AIG, we provide more than financial support when illness or injury threatens your life.

## Get a second opinion from the world's Best Doctors®.

Should you or a member of your family be diagnosed with a medical condition, we know that you will have lots of questions and need clear, reliable answers.

### A second opinion could prove to be invaluable.

That's why we include access to Best Doctors for you and your immediate family when you buy any AIG Life Individual or Business Protection policy – so that you and your family are supported both financially and medically.

## What is Best Doctors?

Founded in 1989 by two professors from Harvard Medical School, Best Doctors has created **a network of over 50,000 international medical experts and specialists** who have been chosen by their peers as the best in their fields of expertise.

Best Doctors can provide advice on almost everything from minor surgery to major health concerns like cancer and heart disease. It can also be about a pre-existing condition, and does not have to relate to a claim. So you, your partner or any of your dependent children can get a world-leading expert to:

- conduct an in-depth review of your diagnosis and medical case; and
- provide expert advice and recommendations for medical treatment.

**Best Doctors will give you the confidence to make the best medical decision for you.**



## Sandra's story.

Sandra had a dull pain in her ear which became worse, developing headaches. Her family had a history of Multiple Sclerosis (MS), so she was referred to a neurologist.

Sandra's neurologist explored several theories but her disabling headaches remained constant. Her doctor put her on medication, resulting in the temporary disappearance of her headaches. Her response led the doctor to diagnosis her with Relapsing Remitting Multiple Sclerosis. Sandra began undergoing MS treatment but the side-effects were greatly affecting her life. **Through her policy Sandra obtained access to a Best Doctors neurology expert.**

The expert concluded that she had been misdiagnosed and explained that she actually had two separate medical conditions: Radiologically Isolated Syndrome and Chronic Intractable Headaches - not MS. The expert recommended that she have an annual MRI to monitor any possible signs of MS symptoms.

The report she received from Best Doctors also focused on alternative treatment options that would have an extremely positive impact on Sandra's quality of life. Sandra's MS treatment stopped and she has since received successful treatment for her headaches. **Sandra is extremely thankful for Best Doctors.**

## How do I contact Best Doctors?

Using Best Doctors is very simple. **All you have to do is call 0800 085 6605.**



# Practical support for bereaved children from Winston's Wish.

We know that the death of a parent or sibling can be one of the most fundamental losses a child will ever face. We are therefore proud to work with Winston's Wish to ensure that bereaved children receive the specialist support they need to help them face their future with confidence and hope and to lead full and flourishing lives.

Winston's Wish supports children, young people and families after the death of a mum, dad, brother or sister. This is the most devastating and traumatic situation a child can face. Winston's Wish listens when a child is grieving, acts when they need their help and knows what to say when it is time to talk. With a wide range of services available, they are able to share the journey of bereavement with children and families.

## When can I contact Winston's Wish?

Winston's Wish runs a number of bereavement programmes specialising in deaths through accident, illness, suicide, manslaughter, murder and for families within the military.

Through our partnership with Winston's Wish - if one of our policyholders dies or is diagnosed with a terminal illness, AIG will fund the family to receive support from Winston's Wish, wherever they are in the UK. Anyone making a life or terminal illness claim can use this service - it doesn't matter when the policy was taken out.



## Jack's story.

After the sudden death of his dad, Jack felt isolated at school and home and found that he had nobody to talk to about his feelings and emotions. He received support from Winston's Wish, attending a residential weekend in which he got to meet others who were going through something similar to him. Rather than stay at home and think about what happened, Jack was able to talk about it with the people he met through Winston's Wish, helping him to feel less upset than he used to.

Winston's Wish wants to help young people like Luke not to feel isolated and know they have a safe space to share their bereavement. They offer specialist support programmes for children affected by deaths related to murder, manslaughter, suicide or the military community. They believe in a society where every bereaved child has access to support as and when they need it.

## How do I contact Winston's Wish if I want their help?

Call the Winston's Wish Helpline on 08088 020 021. They will take care of the rest.



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[www.aiglife.co.uk](http://www.aiglife.co.uk)

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