



Flexible Policy Request

If you're experiencing financial hardship because of the ongoing coronavirus pandemic, you can make a request to us to reduce your premium for six months to help you keep some cover in place during this time.

Please make sure you read the accompanying Flexible Policy Request Terms and Conditions before you submit your request. These terms and conditions are supplemental to your Cover Details, Insurance Details or Plan Details.

To make your request, please fill out this form and return it by email to enquiries@aiglife.co.uk. We'll contact you if your request has been successful.

Your details

Policy number(s)	P
Customer name	
Contact number	
Post code	
Preferred contact number	
Preferred contact email address	

Your circumstances

You must be able to answer yes to one of the questions below to be eligible for the flexible policy request.

Personal protection customers

Has your income reduced because of the coronavirus pandemic?	Yes		If yes, please provide details:
	No		
	N/A		
Has your spouse or partner had a reduction in income because of the coronavirus pandemic?	Yes		If yes, please provide details:
	No		
	N/A		
Are you claiming Jobseekers Allowance, Employment and Support Allowance or Universal Credit, or in the process of claiming because of the coronavirus pandemic?	Yes		If yes, please provide details:
	No		
	N/A		
Do you live in rented accommodation and have stopped paying rent or are you claiming a mortgage payment holiday because of the coronavirus pandemic?	Yes		If yes, please provide details:
	No		
	N/A		

Business protection customers

Has your business income reduced because of the coronavirus pandemic?	Yes		If yes, please provide details:
	No		
	N/A		

Your flexible policy request

What premium would you like to pay?

Policy number(s)	Cover type	How much you would like to pay
P		
P		
P		

The reduction in your premium and sum assured/monthly benefit cannot be lower than the minimum levels we allow on the cover. Please refer to your Cover Details, Insurance Details or Plan Details, or call us if you're not sure. Our phone lines are open Monday to Thursday 9.00am to 6.00pm, and Friday 9.00am to 5.30pm.

Your declaration

I confirm that I'm the owner of this cover and I certify that the answers I've given in this request form are true and accurate.

I've read and understood the Flexible Policy Request Terms and Conditions, which I understand are supplemental to my Cover Details, Insurance Details or Plan Details, and I wish to submit a flexible policy request to AIG Life Limited. I understand that AIG Life Limited have the right to refuse the request.

If my flexible policy request is approved, I understand my premium and sum assured/monthly benefit will reduce for six months and any claim valid during this period will be paid at the reduced amount.

Name _____

Date _____



www.aiglife.co.uk

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